GUEST GUIDEBOOK

The Lakeview at 521

521 North Lake Drive · Lake Harmony, PA 18624

Your home away from home — welcome, and thank you for staying with us.

WELCOME

Welcome to The Lakeview at 521

Your home away from home

We're excited for you to explore all that Lake Harmony and the Pocono Mountains have to offer. Our goal is to make your stay as enjoyable as possible, so you and your guests can focus on making new memories.

This guidebook covers everything you need for arrival, your stay, and departure. For restaurant, activity, and attraction recommendations around Lake Harmony and nearby Jim Thorpe, visit our website — we keep a full, up-to-date local guide there.

> LOCAL AREA GUIDE & FULL PROPERTY DETAILS
> **www.thelakeviewat521.com**

A Few Quick Basics

- **Check-in:** 3:00 PM, unless other arrangements have been made
- **Check-out:** 10:00 AM, unless other arrangements have been made
- **Questions during your stay?** Message us on the app, or see the Contact page in this guidebook for more urgent matters

ARRIVAL

Arrival Information

Getting here, and getting in

- **GPS directions:** please use our full address — 521 North Lake Drive, Lake Harmony, PA 18624
- **Parking** is available for up to 6 vehicles comfortably
- **Check-in time** is 3:00 PM, unless other arrangements have been made

FRONT DOOR SMART LOCK — UPPER DECK, FACING THE LAKE

Last 4 digits of the phone number used at booking

Your specific code is confirmed in your booking / check-in message. If you can't locate it, message us on the app and we'll get you in.

YOUR STAY

During Your Stay

Wi-Fi, house essentials, and a few house rules

WI-FI NETWORK
521 N Lake Drive

WI-FI PASSWORD
Lakeharmony521!

Linens, towels, and starter paper products and trash bags are provided for your convenience.

Trash

- All trash must be bagged, with bags placed in the metal trash bin at the top of the driveway
- Please secure the lid with the clasp provided at **all times** to prevent animals from getting into the trash
- If animals do get into the trash, please re-bag it and return the bag to the bin

Bathrooms

- Wastebaskets are provided in each bathroom for your convenience
- Please flush **only** toilet paper — no baby wipes, paper towels, tissues, sanitary products, or other items

House Policies

- Smoking is not permitted inside the house
- Illegal drugs and underage drinking are not permitted on the property

BEFORE ANY OUTDOOR FIRE

Check whether a burn ban is in place

Call Kidder Township Police at 570-722-0192, or the Carbon County Communications Center at 570-325-9111.

GOOD TO KNOW

A Note on Liability

& how to reach us

Homeowners and/or Property Management accept no responsibility or liability for loss of personal items while staying on the property — please keep the doors locked at all times. Homeowners also accept no responsibility or liability for the failure of equipment in the rental property. Please contact us immediately with any issues, and we will work to resolve them in a reasonable and timely manner.

Contact Information

NON-URGENT	If you have any issues during your stay, please message us on the app.
MORE URGENT	**Alex — 267-643-7341** Please leave a message if necessary and we will return your call as soon as possible.
EMERGENCY	**Dial 911 first**, then call Alex as soon as possible.

DEPARTURE

Departure Information

We aim to make checking out easy

CHECK-OUT TIME

10:00 AM, unless other arrangements have been made

No need to make the beds, sweep up, or clean surfaces. We simply ask that you:

- Bag any trash and secure it in the trash bin (don't forget the clasp)
- Leave your towels in the laundry room
- Load and run the dishwasher before leaving
- Double-check drawers and under the beds for any personal items

Safe travels home — we hope to host you again!

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